

Date 16-04-2023

Ref.

Dear Customers,

As per RBI guidelines on KYC and instructions issued under Know Your Customer (KYC) Norms/Anti-Money Laundering (AML) Standards/Combating of Financing of Terrorism (CFT) - Prevention of Money Laundering Act (PMLA), 2002, the Bank is required to maintain and update the KYC documents of all its customers from time to time. Accordingly the Bank has been issuing letters to all the customers and has also given newspaper notice requesting customers to update their KYC documents. In order to serve you better and to avoid any hindrance in account operations, we sincerely urge all our customers to update their KYC documents by visiting our nearest branch and submitting an identity proof and an address proof. The Bank reserves the right to close or freeze non KYC compliant accounts. Customers who have already submitted updated KYC documents in past 2 years may kindly ignore this notification.

For additional details you may kindly reach us on -

Paharganj Branch 011-40192447, 011-45595302,

Vishnu Garden Branch 011-25985230

Tri Nagar Branch 011-27392868,

Krishna Nagar Branch 011-49937172